



A value added partner
for your outsourcing solutions



Who We Are?

- 247Anaysis is a leading Business Process Outsourcing company that provides turnkey BPO solutions to industries like healthcare, general insurance, banking, legal firms, and business houses.
- 247Analyst helps clients with a comprehensive approach in data analysis, legal services and medical process solutions.
- With 247Analyst's help your company gains a deeper understanding of each of your customers, how to serve them better knowledgeably and how to make each transaction more profitable.
- We posses a strong domain expertise in selected horizontal practice areas and vertical industry segments.
- Headquartered at Cochin, India, we are a global Business Process Outsourcing services provider with state-of-the-art delivery centers located at Harrow, U K and NewYork, USA.
- Professionally qualified BPO team to ensure exceptional client experience through world-class talent, strong management focus, dedicated business units and a strong financial platform.

Our Services

Our Services are designed to provide clients:

- Enhanced productivity and reduced turnaround time at lower costs
- The highest standards in quality and security.

The major thrust area for 247Analyst include:

Data Analysis Services.

- Document Outsourcing
- Online Market Research
- Data Analysis
- Data Mining
- Secondary Research

Medical Process Services.

- Medical Billing
- Cash Posting Service
- Account Receivable service

Legal Process Services .

- Legal Document Management
- Legal Billing
- Legal Coding
- Paralegal Services
- Legal Research

247Analyst Advantage

247Analyst's infrastructure is designed to integrate capabilities of high-speed, redundancy, scalability and reliable data networks most suitable for large-scale BPO operations.

Prominent features of our technology and infrastructure:

Technology Related

- LAN completely protected through frequently updated Firewalls and Antivirus Software.
- On site automated backup and recovery in dual media.
- Daily secured offsite backup.
- Qualified technical personnel to conduct periodic assessments of technology resources to ensure environment integrity.
- Time-tested processes underlie every facet of our operations.
- Inventory control systems ensure receipt and processing of every received data, ensuring data protection and output quality.

Infrastructure Related

- Complete multi-channel delivery of support through web-based self-help, email, chat, and web co-browsing.
- State of art standards based IT system, which guarantee high availability and redundancy.
- Customer feedback survey on the quality of support delivered, log of customer interactions, monthly and quarterly business reviews.
- Advanced data encryption systems that add to data security.
- Dedicated multiple communications links from different service providers that ensure round the clock connectivity.
- Built in power backup provided by captive generators that are designed for 150% capacity and can run the entire facility round the clock.
- Trained, customer-centric staff.
- A highly skilled workforce trained in analytical and soft skills engender a close bond between the client and 247Analyst.
- Flexible resources both in terms of infrastructure and resources can be scaled up on short notice to meet client request.
- Preventative and proactive security foundation that integrates key security technologies.



Industry Focus

247Analyst's end-to-end business process solutions are designed to meet specific challenges of a wide range of vertical industries including:

- Business Units
- Banking & Finance
- Healthcare & Pharmacy
- Technology
- Travel & Hospitality

Why 247Analyst ?

- Focus on core competency
- Quick innovation and delivery to market
- Assured quality
- Increased customer satisfaction
- Operation control
- Access to world class talent
- Risk mitigation
- Improving productivity
- Creating business impact
- Scalability
- Novel delivery model

Contact Us

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